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S-CRM Services **Pending enquiry SMS** can also be Integration moved to reminder chart Easy way to Once Enquiry **Convert the** Confirmed, **Pending Enquiry Automatically** to Confirmed Customer(S) **Enquiry.** Created. To find out the Customer(S) Scheduled/ **Reminder Chart Enquiry System Pending Enquiry**

Customer(S) Management:

- Create Customer Details
- Here you Entered Customer(S) Personal Info Like –Name, Address, Mobile, URL and Other(S) related Info
- View Customer History from Enquiry to Invoice.
- Also Exports the Customer(S) details in Excel.
- · View Blacklisted Customer(S).
- Contract Management :
- Enter Service Name, Interval between Service, Frequency, Starting Date of Contract and End date of Contract, Contract Amount, Payment Terms, Representative Name etc.
- You can Send to welcome message (SMS) to Client.
- Contract Renewal Reminder Software Display the List of Contract which is going to end
- One day before. Also send the Send the SMS to Customer(S)
- · Software having the facility to Renew the Contract.
- Contract Wise Service –Summary
- Contract Printing
- Contract Not Made(Customer(S) Created But Contract Not Made

Service Management :

- Service Card Generation Based on Contract.
- Service Scheduled Reminder(Today/ two days before/Month and Year Wise)
- Service Report-View Service Report Date Wise)
- Work Sheet-Employee and Date of service Wise)
- Software Automatically Send the SMS to Customer(S) Related with Service Scheduled 2 days before
- View Customer(S) Details Service and Date Wise
- Service Complain Entry
- · View Pending Complain.
- Pending Service Delay Reminder

Store Management:

- Store (Inventory Management): Back end team will allot following rights to Store user
- Opening stock entry
- Create PO
- Purchase Entry (GRN)
- Supplier Master
- Issue to Department
- Issue to Customer
- Department Master
- Employee Master
- Customer Master
- Return from Department
- Department consumption entry
- Return To Supplier
- Return From Customer
- Purchase Ledger
- View Stock details Date Wise/ALL
- View Purchase Details Date and Supplier Wise
- View Item(S) Returns from Department Details Date Wise
- View Item(s) return Details to Supplier date Wise
- PO Details Date Wise
- View Item(S) Re-Order Details
- PO Approval
- Indent Approval



- HR & Payroll:
- Employee Master Details
- · Designation Master
- Department Master
- Branch Master
- Employee Attendance Details
- · Other Deduction Entry Details
- Increment Entry Details
- Deduction Type Master
- Earning Type Master
- Prize Master
- School Master
- Employee Wise Advance Details
- Employee Salary Sheet (by Cash Payment)
- Employee Salary Sheet (by Online back payment)
- Employee Salary Sheet (by Cheque payment)
- Attendance Entry Details: It will be link with Biometric Attendance Machine.
- Software Will Capture the Attendance data from machine automatically
- Employee Salary Sheet (ALL)
- Recruitment and on boarding
- Gathering, storing, and accessing employee information
- Keeping attendance records and tracking absenteeism
- Performance evaluation
- Benefits administration
- Learning management
- Employee self-service
- Employee scheduling
- Analytics and informed decision making
- MIS Reports

Invoice Management :

- Create the Invoice and print out the invoice within 30 second.
- Update the Recd. Payment
- Also View the Payment history.
- View the Outstanding Payment of Customer(S)
- View Daily Cash Collection
- Send the SMS to Customer(S) Related with Outstanding Payment to Customer(S).
- View Top 30 Customer(S) from Revenue
- View Payment Details Month and Year Wise (Bar Chart)
- Expenses Entry---You can Entered your Expenses of Current Date.
- View Profit and Loss Accounting Details



Technician APP

- Technician Can See all the Allocated pending Service
- Capture Customer's Digital Signature

Admin/Sales APP

- Can Generate Enquiry
- Can Allocate Service To Technician
- Can See Technician GPRS
- · Can View Customer'S Digital Signature

Mobile Application

> S-CRM-CUSTOMER-LOGIN Android apps for service sector

This App is used in the service Sector, like pest control services, RO services etc. This app is used by two types of users:

- 1. Administrator
- 2. Operator Administrator

>S-CRM Android apps for service sector

This is a customer App for S-CRM this App is for all users

- It contains all the details of the customer like, Payment Details, Contract Details, Invoice Details etc.
- Customers can post complaints through this app and also get the Response through this app
- · Customers can also enquiry through this app.
- Offers are also seen by the Customers through this App.
- Customers can also share Referral messages to the other customer through WhatsApp, Facebook or other Social media.
- In the offers section users can view latest offers Which are provided by Administrator.
- In the Enquiry section users can enquiry about pest control services and administrators give responses to the enquiry.
- In Contract Details user can view their contract details and after clicking on contract they
 can view their Services Details.

OPD

- Appointment
- · OPD Billing(Cash Billing/Credit Bill/Free Bill)
- Refund Entry
- · Patient(S) Advance Entry
- · Settlement Billing
- Bill Ledger
- Discount After Bills
- Create Estimate Bill
- View Estimate Bill
- · Cancel the Bills
- View Cancel Register
- View Discount Register
- View Cash Register (Date wise) and (Date and User Wise)
- · View Payment Summary
- View Refund Register
- View Service Register(Settled/Un Settled Bill)
- View Date Wise Patient(S) Details
- · View Date Wise Sponsor Details
- View PRO(Sales person) Wise Patient(S) Details
- View Bill Register (Bill/Company Wise)
- · Cash and Credit Company Outstanding as On.
- · View Commission Details of Referred Doctor(S)
- View Service Wise Collection Register
- · View Referred Wise Patient(S) Details
- View Advance Register
- View Patient(S) Details Date Wise.
- · Manage Online Payment Bill.



Book Appointment



Corporate Office:

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Sangtech Technologies

S-CARE-HIMS













- Helps in Efficient Management of the Hospital.
- Enhance Patient Care.
- · Improve work efficiency.
- Improve Fiscal Control.
- · Eliminate the chances of any Pilferage.
- Easy to use patient visit details (OPD/IPD) modules.
- Family wise patient records management.
- Various Predefined Certificate.
- Billing and account manager for your accounting needs.
- Detailed demographical and clinical data analysis.
- Built in backup and restore facilities.
- Multi-user and LAN compatible.
- Compatible with any Windows 9x or higher version.
- Two Ways Synchronization.(Online –Offline and Offline– Online)
- · SMS Facility.
- Barcode Enabled
- Link with Android Phone.
- Web Portal
- OPD package

Major Modules

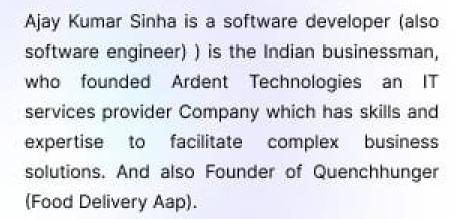
- OPD
- IPD
- Diagnostics
- Pharmacy
- Store Management
- HR & Payroll
- Ward Management
- OT Management
- Blood Bank Management
- EMR (Electronic Medical Record)
- Nurse Management







- · Bed Management & Status Chart
- · Operation Theatre Reporting
- Discharge Summary Format
- . Discharge Summary Link with IP
- · Bed Transfer
- Doctor Transfer
- Company Transfer
- . Block/Unblocked Bed
- IP Charge Slip-Investigation and Other Procedure
- IP Charge Slip-Doctor Visit
- IP Charge Slip-Room Charges
- IP Charge Slip-Surgery
- Doctor Transfer
- Company Transfer
- Block/Unblocked Bed
- . IP Charge Slip-Investigation and Other Procedure
- Invoice Entry(Provisional/Final)
- Advance Collection
- Bill Settlements
- Sample Collection
- Acknowledge
- Result Entry
- Finalized Report
- Dispatch Entry
- Investigation Format Master for Numerical/Text/Profile
- Signatory Doctor
- · Creating Digital Signature of Doctor
- · Strong Dash Board for Higher Management.
- Pharmacy/Store Material and Cafeteria is also link with this Software
- OT Booking
- · Blood Bank



A Science Graduate with Bachelors Degree (Honors) in Chemistry from Zakir Hussain College, being one of the most prestigious collages of Delhi University. Further, he chose carrier in Information Technology (IT) by doing post graduate diploma having advance IT exposure from Centre for Development of Advanced Computing - Pune (C-DAC Pune University Campus), Government of India.

Mr.Ajay Kumar Sinha is having more than 19 years of experience in Software application development/analysis/designing & architecture.

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